RADWIN Managed Services

Eliminate Downtime. Optimize Performance.
Simplify Network Management.

Stay Ahead with a Reliable, High-Performance Network

Network reliability and uptime are the backbone of business success, but managing and optimizing your network with limited IT resources can quickly become overwhelming, expensive, and time-consuming.

That's where RADWIN Managed Services come in.

RADWIN Managed Services experts take the stress out of network management. From proactive monitoring and rapid issue resolution to strategic capacity planning and comprehensive support, we ensure your operations stay seamless, efficient, and always one step ahead of the competition.

With 24/7 monitoring, proactive insights, and expert technical support, we ensure:

» Minimized downtime and rapid issue resolution.

» Optimized network performance for seamless operations.

» Predictable costs with a fixed-fee managed service model.

» Scalability - adapting to your business as it grows.

What Does RADWIN Managed Services Include?

Proactive Monitoring & Incident Resolution

» **Stay a Step Ahead:** Detect and address network issues before they disrupt your business.

» **24/7 Oversight:** Round-the-clock monitoring delivers real-time performance insights for uninterrupted operations.

» **Smart Alerts & Swift Troubleshooting:** Minimize downtime with automated alerts and expertly managed incident resolution.

» **Comprehensive Issue Management:** Enjoy seamless issue tracking and fast resolutions from start to finish.

» **Software Support & Updates:** Ensure your network infrastructure stays up-to-date, secure, and optimized for peak performance.
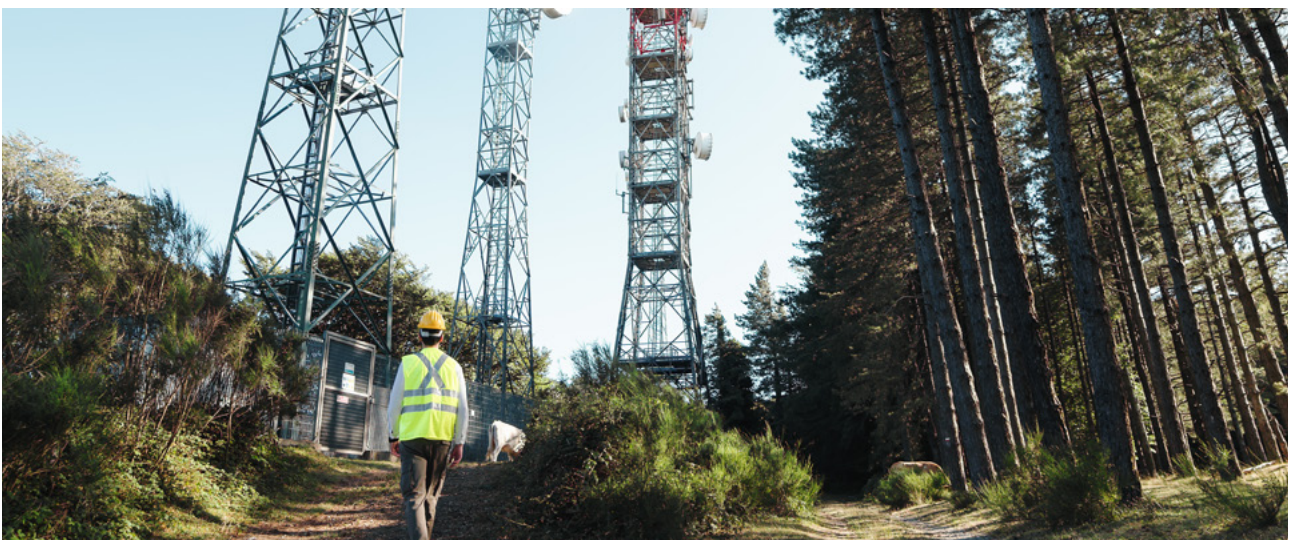
Network Optimization & Scalability

» **Continuous Improvement:** Gain actionable insights to keep your network running smoothly and efficiently.

» **Maximize Performance:** Identify issues early and proactively optimize to prevent slowdowns. Plan for Growth: Leverage predictive analytics and capacity planning for smooth, scalable expansions.

Seamless Deployment & End-to-End Support

» **Hassle-Free Onboarding:** Our team manages the setup and integration process from start to finish.

» **Dedicated Expertise:** Resolve technical challenges and unlock performance improvements with unwavering support.

» **Rapid Activation:** Remote installation ensures faster deployment with minimal interruptions to your workflow.

» **Ongoing Enhancements:** Rely on expert-driven optimizations designed to adapt and evolve with your needs.

Intelligent Reporting & Service Transparency

» **Performance at a Glance:** Hourly reports deliver clear insights on performance, incidents, and system metrics.

» **Strategic Visibility:** Weekly/ Monthly /Quarterly updates provide forward-looking guidance on trends, enhancements, and security measures.

» **Your Network, Your Way:** Personalized dashboards offer ongoing tracking and visibility for ultimate control.

Who Benefits from RADWIN Managed Services?

RADWIN Managed Services are designed for businesses that need reliable, cost-effective, and scalable network management— complementing and enhancing your in-house IT team's capabilities.

Small to Medium Businesses (SMBs):

» **No Wireless Expertise? No Problem:** We handle everything - monitoring, troubleshooting, and optimization - while keeping costs predictable and manageable.

» **Focus on Growth:** Free up your resources to concentrate on scaling your business, knowing your network is in expert hands.

Municipalities:

» **Powering Critical Operations:** Depend on uninterrupted uptime with continuous, proactive monitoring that ensures emergency services stay operational.

» **Seamless Reliability:** Protect essential services with rapid issue detection and resolution to keep your community connected.

Service Providers & WISPs:

» **Boost Customer Loyalty:** Keep your clients happy with maximized uptime and performance, reducing churn while enhancing their user experience.

» **Drive Operational Efficiency:** Deliver uninterrupted connectivity with managed services that optimize network reliability.

System Integrators:

» **Expand Your Offerings:** Add value to your portfolio with a recurring, high-impact managed service that simplifies backend operations for your customers.

» **Streamlined Network Management:** Leverage expert-backed solutions to deliver seamless performance and unmatched reliability.

» RADWIN Managed Services provide the perfect blend of expertise, proactive support, and future-ready solutions, ensuring your network stays dependable, efficient, and scalable without straining your resources.

How It Works

Personalized Consultation and Effortless Onboarding:
We assess your unique network requirements and handle activation seamlessly, giving you peace of mind and a head start.

24/7 Monitoring with Proactive Alerts:
Stay in control with notifications that pinpoint and resolve potential issues before they disrupt your business.

Fast Resolutions and Enhanced Performance:
Tap into our expertise for rapid troubleshooting and continuous optimization to keep your network running at top speed.

Future-Ready Scalability and Growth:
Leverage predictive analytics and customized plans to expand your network effortlessly and match your evolving needs.

Crystal-Clear Performance Insights:
Access detailed hourly reports packed with actionable data to guide smarter decision-making.

Why Choose
RADWIN Managed Services?

Reduce downtime with 24/7 proactive monitoring and alerts.

Reduce costs by avoiding expensive on-site interventions with remote management.

Ensure seamless operations with expert-driven network optimization.

Scale effortlessly; solutions that grow with your business needs.

Gain full visibility with detailed performance reports and dashboards.

Let's Optimize Your Network.

Get a Free Consultation Today!

wincare@radwin.com

RADWIN

RADWIN Ltd Corporate Headquarters
+972.3.766.2900 | sales@radwin.com

www.radwin.com